

INSURANCE AND BILLING INFORMATION

We are dedicated to providing the highest quality care to all who are referred to us without regard to financial status. Our philosophy is to provide our patients with state of the art radiation therapy, while offering support to the families through our Counseling services. We wish to take this opportunity to familiarize you with our customary billing procedures.

We participate with all major insurance carriers. By providing us with all of your current insurance information upon registration, we are able to properly bill directly for you. Should you have more than one carrier, we will automatically file those claims upon receipt of payment from your primary carrier. If you have a cancer policy, we of course, will be happy to provide necessary information for those claims. Should you wish for a cost estimate of your potential financial portion, please contact our insurance/billing department. We process and file all your radiation therapy charges at the completion of your treatment. Therefore, we will not expect nor ask for any co-pays or co-insurance until your insurance carrier(s) have completed their payments. At that time, should you have an out of pocket responsibility (co-pay or co-insurance) you will be notified by mail. At that time, should it be necessary, you may certainly contact our billing office to set up a monthly payment schedule that will best suit your needs. Should you have any questions, billing or insurance concerns, please call our billing office at (352) 861-0440. Please notify us immediately should you have a change in your insurance, address or phone number.

Should you not have insurance for us to file on your behalf, we will be more than happy to meet with you for a private financial consultation.

We understand our patients' concerns. Regardless of the source of payment, you have the right to examine and understand your bill. We encourage you to do so. You and your treatment is our first and utmost concern. Should you or a family member have any questions or suggestions, please do not hesitate to contact us.

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